

Child & Adolescent Mental Health Resources Monroe County

Emergency Services

Organization	Contact
Mobile Crisis	(585) 275-5151, ext. 211
Comprehensive Psychiatric Emergence Program (CPEP)	Strong Hospital Emergency Dept.
Lifeline	(585) 275-5151
911	
Any Emergency Department	

Crisis Intervention Services

Organization	Contact
Family Crisis Support Services (FCSS) Self or Community Referrals Accepted	(585) 256-7500
Home-based Crisis Intervention (HBCI) Clinician Referrals Only	(585) 368-3614 (for general questions)

Mental Health Treatment Clinics

www2.monroecounty.gov/mh-index.php

Organization	Contact
Genesee Mental Health - 224 Alexander Park	(585) 222-7770
Crestwood Children's Center - 2075 Scottville Road, 1337 E. Main St., & Hilton Satellite	(585) 256-7500
Liberty Resources - 175 Humboldt St.	(585) 410-3370
Strong Child & Adolescent Clinic - 315 Science Parkway	(585) 279-7800
Catholic Family Center - 87 North Clinton Avenue	(585) 546-7220
Easter Seals – 103 White Spruce Boulevard	(585) 292-5830

Monroe County System of Care Programs

Organization	Contact
Family Access & Connection Team (FACT) 1099 Jay Street Building J Family referral, School referral (truancy only)	(585) 753-2639
Single Point of Access (SPOA) - 1099 Jay Street Building J Clinician, self or community referral, documentation including a Mental Health diagnosis and additional information required. Skill-Building, Care Coordination, Case Management: Supportive/ Intensive, HCB, S Waiver, Community	

Single Point of Access (SPOA), Continued Residence, Residential Treatment Facility	(585) 753-2639
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Chemical Dependency Treatment

Organization	Contact
Unity Chemical Dependency - 1565 Long Pond Road	(585) 723-7740
Delphi Drug & Alcohol Council, Inc. - 1839 East Ridge Road	(585) 467-2230 ext. 21
Conifer Park - 1150 University Avenue Suite 7	(585) 442-8422
Villa of Hope - 3300 Dewey Avenue	(585) 865-1550
Huther-Doyle - 360 East Avenue & 801-803 West Avenue	(585) 325-5100
Westfall Associates - 919 Westfall Road, Building B, Suite 60	(585) 473-1500

Hospitalization

Organization	Services Delivered
Strong Memorial Hospital Unit 4 - 9000	Acute psychiatric inpatient care
Western NY Children's Psychiatric Center (Buffalo, NY)	Long-term psychiatric inpatient care
Strong Memorial Hospital Child & Adolescent Partial Hospitalization Program (CAPH)	Short-term full day psychiatric care